

## EXTERNAL COMMUNICATIONS

### Overview

The Division is responsible for the formulation and implementation of national policies, strategies and programmes in respect of civil aviation, air transportation and seaport. It aims at positioning the Port Louis harbour as a high performing and competitive port as well as maintaining safe and secure aviation operations.

Key Challenges	Strategies
Limited capacity to meet continued increase in demand for bunkering and other port services, arising from the geo-political tensions	Increase storage facilities of bunker operators and the number of licensees providing outer port services
Low productivity and efficiency at the port, coupled with strong competition from regional ports	Modernisation of infrastructure and digitalisation of port operations
	Strengthen the regulatory functions of the Port regulator
	Implementation of the Island Container Terminal Project
Inability to capture a larger share of international cruise traffic	Appointment of a Cruise Terminal operator to optimise use of the facility and market Mauritius as a cruise destination
	Extension of the cruise jetty to accommodate larger vessels
Heavy dependence on passenger traffic transiting through Middle East	Facilitate the re-routing of flights with a view to enhance resilience amid global airspace disruptions
Enhancing passenger experience at Sir Seewoosagur Ramgoolam International Airport	Upgrading of existing Passenger Terminal facilities
Air Connectivity at Plaine Corail Airport	Improve airport and air navigation infrastructure

### Programme Outcomes

Programmes	Outcomes	Indicators	2025/26 Target	2025/26 Provisional	2026/27 Target	2028/29 Target	2029/30 Target
0220: Policy and Strategy for Port and Airport Development	Modern, safe and efficient aviation and port services	Average service time spent at berth (Hours per ship)	31	40	30	28	24
		Average Check-in to Gate time at Sir Seewoosagur Ramgoolam International Airport (Minutes)	45	60	60	45	45
0221: Civil Aviation Services	Safe and secure air navigation services	Percentage of operators audited	100%	100%	100%	100%	100%

### Financial Resources

#### Summary by Programmes

Rs 000

Programmes	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
0220: Policy and Strategy for Port and Airport development	1,107,200	2,333,000	3,266,600	3,627,600
0221: Civil Aviation Services	404,800	490,000	558,000	537,000
<b>TOTAL</b>	<b>1,512,000</b>	<b>2,823,000</b>	<b>3,824,600</b>	<b>4,164,600</b>

**External Communications - continued**

**Summary by Economic Categories**

Rs 000

Code	Economic Categories	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
<b>Recurrent Expenditure</b>		<b>381,700</b>	<b>436,000</b>	<b>447,000</b>	<b>450,600</b>
21	Compensation of Employees	184,910	200,200	214,000	217,600
22	Goods and Services	180,190	218,300	215,500	215,500
26	Grants	2,600	2,500	2,500	2,500
28	Other Expense	14,000	15,000	15,000	15,000
<b>Capital Expenditure</b>		<b>1,130,300</b>	<b>2,387,000</b>	<b>3,377,600</b>	<b>3,714,000</b>
31	Acquisition of Non-Financial Assets	130,300	177,000	137,600	114,000
32	Acquisition of Financial Assets	1,000,000	2,210,000	3,240,000	3,600,000
<b>TOTAL EXPENDITURE</b>		<b>1,512,000</b>	<b>2,823,000</b>	<b>3,824,600</b>	<b>4,164,600</b>

**Programme 0220: Policy & Strategy for Port and Airport Development**

Rs 000

Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
<b>TOTAL EXPENDITURE [Appropriation]</b>	1,107,200	<b>2,333,000</b>	3,266,600	3,627,600
Recurrent Expenditure	24,700	26,000	26,600	27,600
Capital Expenditure	1,082,500	2,307,000	3,240,000	3,600,000

**Accounting Officer: Permanent Secretary, External Communications Division**

**Outcome: Modern, safe and efficient aviation and port services**

Main Service/ Delivery Unit	Key Performance Indicator	2025/26 Target	2025/26 Provisional	2026/27 Target	2027/28 Target	2028/29 Target
<b>Develop policies and strategies for the Port and Aviation sectors</b> <i>External Communications</i>	Port (Fees) Regulations finalised	Mar-26	-	Jan-27		
	Ports Act reviewed	-	-		Mar-28	
	Civil Aviation Bill finalised	-	-	May-27		
	Review of aeronautical and non- aeronautical charges	-	-	Jun-27		
	Number of approvals granted for cargo/scheduled/ overfly flight operation	125	184	190	198	205

**External Communications - continued**

Main Service/ Delivery Unit	Key Performance Indicator	2025/26 Target	2025/26 Provisional	2026/27 Target	2027/28 Target	2028/29 Target
<b>Provision of container handling facilities</b> <i>Cargo Handling Corporation Ltd</i>	Crane productivity (Moves per hour)	25	22	24	25	28
	Container throughput	750,000	750,000	840,000	900,000	1,050,000
<b>Provision of regulatory and other port services/facilities</b> <i>Mauritius Ports Authority</i>	Cargo traffic (Million Tonnes)	9.6	10.04	10.02	10.57	11.2
	Number of vessel calls	-	4,170	4,200	4,300	4,600
	Volume of bunker sales (Metric Tonnes)	975,000	999,700	1,089,900	1,201,300	1,394,300
<b>Provision of passenger facilitation services at Sir Seewoosagur Ramgoolam International Airport</b> <i>Airports of Mauritius Co. Ltd</i>	Passenger traffic (Million)	4.0	4.19	4.2	4.3	4.4
	Aircraft movement	-	21,757	24,380	24,600	24,800
<b>Provision of passenger facilitation services at Plaine Corail Airport</b> <i>Airport of Rodrigues Ltd</i>	Passenger traffic	350,000	299,531	305,600	343,600	349,500
	Air cargo traffic (Metric Tonnes)	80	128	150	155	160

**Rs 000**

Item No.	Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
<b>Recurrent Expenditure</b>		<b>24,700</b>	<b>26,000</b>	<b>26,600</b>	<b>27,600</b>
<b>21</b>	<b>Compensation of Employees</b>	<b>18,035</b>	<b>18,700</b>	<b>19,300</b>	<b>20,300</b>
21110	Personal Emoluments <i>of which</i>	15,970	16,355	16,955	17,955
.001	Basic Salary	11,870	13,986	14,360	15,203
.004	Allowances	500	550	567	583
.006	Cash in lieu of Leave	600	700	721	743
.009	End-of-year Bonus	1,100	1,119	1,307	1,426

**External Communications - continued**

Rs 000

Item No.	Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
21111	Other Staff Costs	1,845	2,095	2,095	2,095
.002	Travelling and Transport	1,335	1,435	1,435	1,435
.100	Overtime	500	650	650	650
.200	Staff Welfare	10	10	10	10
21210	Social Contributions	220	250	250	250
.001	Contribution to the National Savings Fund	220	250	250	250
<b>22</b>	<b>Goods and Services</b>	<b>6,665</b>	<b>7,300</b>	<b>7,300</b>	<b>7,300</b>
22010	Cost of Utilities	800	910	900	900
22020	Fuel and Oil	75	75	75	75
22030	Rent	3,910	4,160	4,160	4,160
22040	Office Equipment and Furniture	500	500	500	500
22050	Office Expenses	130	130	130	130
22060	Maintenance	340	390	390	390
22100	Publications and Stationery	530	530	540	540
22120	Fees	150	150	150	150
22170	Travelling within the Republic	-	200	200	200
22900	Other Goods and Services	230	255	255	255
<b>Capital Expenditure</b>		<b>1,082,500</b>	<b>2,307,000</b>	<b>3,240,000</b>	<b>3,600,000</b>
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>82,500</b>	<b>97,000</b>	-	-
31121	Transport Equipment				
.805	Acquisition of Tugboat - <i>Grant Funded by Government of Japan</i>	82,500	97,000	-	-
<b>32</b>	<b>Acquisition of Financial Assets</b>	<b>1,000,000</b>	<b>2,210,000</b>	<b>3,240,000</b>	<b>3,600,000</b>
32145	Loans to Non-Financial Public Corporations				
.020	Cargo Handling Corporation Ltd - <i>i.c.w. Acquisition of Port</i>	-	10,000	1,140,000	1,600,000
.513	Airports of Mauritius Co. Ltd - <i>i.c.w. Construction of Air Traffic</i>	-	100,000	300,000	400,000
32155	Shares and Equity Participation				
.071	Airport Holdings Ltd	1,000,000	2,100,000	1,800,000	1,600,000
	(a) <i>Rodrigues Airport Project</i>	1,000,000	1,600,000	1,800,000	1,600,000
	(b) <i>Air Mauritius Ltd</i>	-	500,000	-	-
<b>TOTAL</b>		<b>1,107,200</b>	<b>2,333,000</b>	<b>3,266,600</b>	<b>3,627,600</b>

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**Human Resources**

SN	Position Titles	Funded	
		2025/26	2026/27
1	Permanent Secretary	1	1
2	Deputy Permanent Secretary	1	1
3	Assistant Secretary, <i>formerly Assistant Permanent Secretary</i>	2	2
4	Human Resource Executive	1	1

**External Communications - continued**

SN	Position Titles	Funded	
		2025/26	2026/27
5	Principal Financial Operations Officer	1	1
6	Assistant Procurement and Supply Officer	1	1
7	Office Management Executive	1	1
8	Office Management Assistant	2	2
9	Management Support Officer	10	10
10	Confidential Secretary	2	2
11	Word Processing Operator	2	2
12	Driver (Ordinary Vehicles up to 5 tonnes)	2	2
13	Office Auxiliary/Senior Office Auxiliary	3	3
<b>TOTAL</b>		<b>29</b>	<b>29</b>

**Programme 0221: Civil Aviation Services**

Rs 000

Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
<b>TOTAL EXPENDITURE [Appropriation]</b>	404,800	<b>490,000</b>	558,000	537,000
Recurrent Expenditure	357,000	410,000	420,400	423,000
Capital Expenditure	47,800	80,000	137,600	114,000

**Accounting Officer: Director of Civil Aviation**

**Outcome: Safe and secure air navigation services**

Main Service/ Delivery Unit	Key Performance Indicator	2025/26 Target	2025/26 Provisional	2026/27 Target	2027/28 Target	2028/29 Target
<b>Provision of regulatory and air navigation services</b> <i>Department of Civil Aviation</i>	Number of safety and security audits	115	115	140	145	145
	Number of flights serviced	24,000	28,526	29,382	30,263	31,171

Rs 000

Item No.	Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
<b>Recurrent Expenditure</b>		<b>357,000</b>	<b>410,000</b>	<b>420,400</b>	<b>423,000</b>
<b>21</b>	<b>Compensation of Employees</b>	<b>166,875</b>	<b>181,500</b>	<b>194,700</b>	<b>197,300</b>
21110	Personal Emoluments	149,775	162,000	175,100	177,700
	<i>of which</i>				
.001	Basic Salary	102,400	126,294	138,125	139,980
.004	Allowances	16,000	19,900	20,094	20,696
.006	Cash in lieu of Leave	4,500	5,100	5,300	5,300
.009	End-of-year Bonus	9,200	10,706	11,581	11,724

**External Communications - continued**

Rs 000

Item No.	Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
21111	Other Staff Costs	15,100	17,100	17,100	17,100
.002	Travelling and Transport	14,200	16,000	16,000	16,000
.100	Overtime	800	1,000	1,000	1,000
.200	Staff Welfare	100	100	100	100
21210	Social Contributions	2,000	2,400	2,500	2,500
.001	Contribution to the National Savings Fund	2,000	2,400	2,500	2,500
<b>22</b>	<b>Goods and Services</b>	<b>173,525</b>	<b>211,000</b>	<b>208,200</b>	<b>208,200</b>
22010	Cost of Utilities	13,000	13,000	13,000	13,000
22020	Fuel and Oil	600	700	700	700
22040	Office Equipment and Furniture	1,500	1,500	1,500	1,500
22050	Office Expenses	650	650	650	650
22060	Maintenance	73,800	94,200	94,200	94,200
	<i>of which</i>				
.002	Other Structures	60,000	79,000	79,000	79,000
.003	Plant and Equipment	5,000	7,000	7,000	7,000
.005	IT Equipment	4,100	4,300	4,300	4,300
22070	Cleaning Services	3,000	3,900	3,900	3,900
22100	Publications and Stationery	1,210	1,210	1,210	1,210
22120	Fees	65,400	79,870	77,070	77,070
.002	Fees to Chairperson & Members of Boards and Committees	500	550	550	550
.007	Fees for Training	9,500	9,500	9,500	9,500
.008	Fees to Consultants	5,400	3,600	-	-
	(a) Review of Civil Aviation Act	400	-	-	-
	(b) Review of Route Air Navigation Charges	5,000	3,600	-	-
.020	Inspection and Audit Fees	50,000	66,220	67,020	67,020
22170	Travelling within the Republic	2,775	3,400	3,400	3,400
22900	Other Goods and Services	11,590	12,570	12,570	12,570
	<i>of which</i>				
.025	Satellite Communication Services Charge	6,100	6,100	6,100	6,100
.026	Aviation Security Cards and Certificates	2,500	4,000	4,000	4,000
<b>26</b>	<b>Grants</b>	<b>2,600</b>	<b>2,500</b>	<b>2,500</b>	<b>2,500</b>
26210	Contribution to International Organisations				
.032	International Civil Aviation Organisation	2,600	2,500	2,500	2,500
<b>28</b>	<b>Other Expense</b>	<b>14,000</b>	<b>15,000</b>	<b>15,000</b>	<b>15,000</b>
28217	Other Current Transfer				
.001	Insurance	14,000	15,000	15,000	15,000
<b>Capital Expenditure</b>		<b>47,800</b>	<b>80,000</b>	<b>137,600</b>	<b>114,000</b>
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>47,800</b>	<b>80,000</b>	<b>137,600</b>	<b>114,000</b>
31112	Non-Residential Buildings				
.001	Construction of Office Buildings - Permit Office	4,000	30,000	14,800	-
31121	Transport Equipment				
.801	Acquisition of Vehicles	2,500	-	-	-

**External Communications - continued**

Rs 000

Item No.	Details	2025/26 Estimates	2026/27 Estimates	2027/28 Planned	2028/29 Planned
31122	Other Machinery and Equipment				
.999	Acquisition of Other Machinery and Equipment	41,300	50,000	122,800	114,000
	<i>of which</i>				
	(a) Solar Air Conditioning Units at VSAT Station of Agalega and St Brandon	34,500	10,000	12,000	15,000
	(b) Replacement of Distance Measuring Equipment	20,000	16,000	5,600	-
	(c) Automatic Dependent Surveillance-Broadcast System	213,000	10,000	90,000	99,000
	(d) Batteries and Ancillaries at St Brandon and Agalega	30,000	-	15,200	-
	<b>TOTAL</b>	<b>404,800</b>	<b>490,000</b>	<b>558,000</b>	<b>537,000</b>

**Human Resources**

SN	Position Titles	Funded	
		2025/26	2026/27
1	Director of Civil Aviation	1	1
2	Deputy Director of Civil Aviation	2	2
3	Divisional Head	2	3
4	Chief Officer	4	4
5	Flight Operations Inspector	-	-
6	Aerodrome Licensing Officer	-	-
7	Air Traffic Services Standards Officer	-	-
8	Personnel Licensing Assistant	1	1
9	Senior Engineer (Airworthiness - Air Frame and Power Plant)	1	1
10	Engineer (Airworthiness - Air Frame and Power Plant)	4	4
11	Trainee Engineer (Airworthiness - Air Frame and Power Plant)	1	1
12	Senior Engineer (Communication, Navigation and Surveillance)	2	2
13	Engineer (Communication, Navigation and Surveillance)	4	2
14	Trainee Engineer (Communication, Navigation and Surveillance)	-	2
15	Mandatory Occurrence Reporting Officer/Senior Mandatory Occurrence Reporting Officer	1	1
16	Aviation Security/Facilitation Inspector	-	-
17	Aviation Security/Facilitation Officer/Senior Aviation Security/Facilitation Officer	8	8
18	Trainee Aviation Security/Facilitation Officer	-	-
19	Maintenance Superintendent	-	1
20	Maintenance Supervisor (Communication, Navigation and Surveillance)	5	5
21	Senior Maintenance Officer (Communication, Navigation and Surveillance)	8	6
22	Maintenance Officer (Communication, Navigation and Surveillance)	9	7
23	Station Officer	1	1
24	Technician (Communication, Navigation and Surveillance)	3	5

**External Communications - *continued***

SN	Position Titles	Funded	
		2025/26	2026/27
25	Trainee Technician (Communication, Navigation and Surveillance)	1	1
26	Air Traffic Control Supervisor	11	12
27	Air Traffic Control Officer	28	27
28	Trainee Air Traffic Control Officer	5	5
29	Senior Flight Data Officer	5	5
30	Flight Data Officer	14	14
31	Principal Aviation Security Officer	1	1
32	Senior Aviation Security Officer	6	6
33	Aviation Security Officer	32	32
34	Principal Technician (Electrical)	1	-
35	Aeronautical Information Supervisor	1	1
36	Senior Aeronautical Information Officer	2	2
37	Aeronautical Information Officer	10	10
38	Manager, Financial Operations	1	1
39	Principal Financial Operations Officer	1	1
40	Financial Operations Officer/Senior Financial Operations Officer	2	2
41	Assistant Financial Operations Officer	3	3
42	Assistant Manager (Procurement and Supply)	1	1
43	Procurement and Supply Officer/Senior Procurement and Supply Officer	2	2
44	Manager, Human Resources	1	1
45	Senior Human Resource Executive	1	1
46	Human Resource Executive	1	1
47	Office Management Executive	1	1
48	Office Management Assistant	4	4
49	Office Supervisor	1	1
50	Management Support Officer	28	28
51	Confidential Secretary	3	3
52	Word Processing Operator	3	3
53	Aviation Telephone Supervisor	1	1
54	Aviation Telephonist	9	9
55	Supervisor (Rigging)	1	1
56	Rigger	9	9
57	Chief Tradesman	1	1
58	Foreman	1	1
59	Electrician ( <i>on shift</i> )	4	4
60	General Assistant	1	1
61	Driver ( <i>on shift</i> )	12	12
62	Head Office Auxiliary	1	1
63	Office Auxiliary/Senior Office Auxiliary	7	7
64	Sanitary Attendant ( <i>on shift</i> )	1	1
65	Stores Attendant	3	3
66	Handy Worker (Special Class)	-	1
67	General Worker	4	4
<b>TOTAL</b>		<b>282</b>	<b>282</b>