

OFFICE OF OMBUDSPERSON FOR CHILDREN

Overview

The Office of the Ombudsperson for Children is responsible for protecting and promoting the rights and welfare of all children and young people under the age of 18 years.

| Key Challenges | Strategies |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| Increasing number of cases of child abuse and neglect | Increase awareness and sensitisation campaigns on children's rights, responsibilities of adults, safety measures, and reporting mechanism |
| | Active involvement of children in public outreach activities |

Programme Outcomes

| Programmes | Outcomes | Indicators | 2025/26 Target | 2025/26 Provisional | 2026/27 Target | 2028/29 Target | 2029/30 Target |
|----------------------------------------------------------|-------------------------------------------------------|---------------------------------------------|----------------|---------------------|----------------|----------------|----------------|
| 0116: Protection of the Rights and Interests of Children | Rights, needs and interests of children are protected | Percentage of cases resolved within 90 days | 70% | 72% | 73% | 74% | 75% |

Financial Resources

Summary by Programmes

Rs 000

| Programmes | 2025/26 Estimates | 2026/27 Estimates | 2027/28 Planned | 2028/29 Planned |
|----------------------------------------------------------|-------------------|-------------------|-----------------|-----------------|
| 0116: Protection of the Rights and Interests of Children | 26,600 | 22,700 | 22,500 | 22,700 |
| TOTAL | 26,600 | 22,700 | 22,500 | 22,700 |

Summary by Economic Categories

Rs 000

| Code | Economic Categories | 2025/26 Estimates | 2026/27 Estimates | 2027/28 Planned | 2028/29 Planned |
|------------------------------|-------------------------------------|-------------------|-------------------|-----------------|-----------------|
| Recurrent Expenditure | | 20,800 | 22,000 | 22,500 | 22,700 |
| 21 | Compensation of Employees | 14,600 | 15,100 | 15,600 | 15,800 |
| 22 | Goods and Services | 6,100 | 6,800 | 6,800 | 6,800 |
| 26 | Grants | 100 | 100 | 100 | 100 |
| Capital Expenditure | | 5,800 | 700 | - | - |
| 31 | Acquisition of Non-Financial Assets | 5,800 | 700 | - | - |
| TOTAL EXPENDITURE | | 26,600 | 22,700 | 22,500 | 22,700 |

Office of Ombudsperson for Children - continued

Programme 0116: Protection of the Rights and Interests of Children

Rs 000

| Details | 2025/26 Estimates | 2026/27 Estimates | 2027/28 Planned | 2028/29 Planned |
|------------------------------------------|----------------------|----------------------|--------------------|--------------------|
| TOTAL EXPENDITURE [Appropriation] | 26,600 | 22,700 | 22,500 | 22,700 |
| Recurrent Expenditure | 20,800 | 22,000 | 22,500 | 22,700 |
| Capital Expenditure | 5,800 | 700 | - | - |

Accounting Officer: Secretary, Ombudsperson for Children's Office

Outcome: Rights, needs and interests of children are protected

| Main Service/ Delivery Unit | Key Performance Indicator | 2025/26 Target | 2025/26 Provisional | 2026/27 Target | 2027/28 Target | 2028/29 Target |
|----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|-------------------|------------------------|-------------------|-------------------|-------------------|
| Investigation and mediation of cases of violation of the rights of children <i>Office of Ombudsperson for Children</i> | Number of public awareness campaigns conducted | 70 | 78 | 80 | 80 | 85 |

Rs 000

| Item No. | Details | 2025/26 Estimates | 2026/27 Estimates | 2027/28 Planned | 2028/29 Planned |
|------------------------------|-------------------------------------------|----------------------|----------------------|--------------------|--------------------|
| Recurrent Expenditure | | 20,800 | 22,000 | 22,500 | 22,700 |
| 21 | Compensation of Employees | 14,600 | 15,100 | 15,600 | 15,800 |
| 21110 | Personal Emoluments <i>of which</i> | 13,300 | 13,730 | 14,230 | 14,430 |
| .001 | Basic Salary | 9,985 | 11,830 | 12,130 | 12,230 |
| .004 | Allowances | 380 | 450 | 450 | 450 |
| .006 | Cash in lieu of Leave | 400 | 400 | 500 | 500 |
| .009 | End-of-year Bonus | 925 | 1,000 | 1,100 | 1,200 |
| 21111 | Other Staff Costs | 1,100 | 1,140 | 1,140 | 1,140 |
| .002 | Travelling and Transport | 1,060 | 1,100 | 1,100 | 1,100 |
| .100 | Overtime | 35 | 35 | 35 | 35 |
| .200 | Staff Welfare | 5 | 5 | 5 | 5 |
| 21210 | Social Contributions | 200 | 230 | 230 | 230 |
| .001 | Contribution to the National Savings Fund | 200 | 230 | 230 | 230 |
| 22 | Goods and Services | 6,100 | 6,800 | 6,800 | 6,800 |
| 22010 | Cost of Utilities | 425 | 480 | 480 | 480 |
| 22020 | Fuel and Oil | 100 | 100 | 100 | 100 |
| 22030 | Rent | 2,575 | 3,410 | 3,410 | 3,410 |
| 22040 | Office Equipment and Furniture | 425 | 400 | 400 | 400 |
| 22050 | Office Expenses | 595 | 230 | 230 | 230 |

Office of Ombudsperson for Children - continued

Rs 000

| Item No. | Details | 2025/26 Estimates | 2026/27 Estimates | 2027/28 Planned | 2028/29 Planned |
|----------------------------|---------------------------------------------|----------------------|----------------------|--------------------|--------------------|
| 22060 | Maintenance | 200 | 200 | 200 | 200 |
| 22070 | Cleaning Services | 75 | 220 | 220 | 220 |
| 22100 | Publications and Stationery | 610 | 665 | 665 | 665 |
| 22120 | Fees | 100 | 100 | 100 | 100 |
| 22170 | Travelling within the Republic | 180 | 180 | 180 | 180 |
| 22900 | Other Goods and Services | 815 | 815 | 815 | 815 |
| | <i>of which</i> | | | | |
| .922 | Conferences/Seminars/Workshops | 750 | 750 | 750 | 750 |
| 26 | Grants | 100 | 100 | 100 | 100 |
| 26210 | Contribution to International Organisations | 100 | 100 | 100 | 100 |
| Capital Expenditure | | 5,800 | 700 | - | - |
| 31 | Acquisition of Non-Financial Assets | 5,800 | 700 | - | - |
| | | | | | |
| | | | | | |
| 31112 | Non-Residential Building | | | | |
| .401 | Upgrading of Office Buildings | 13,500 | 5,800 | 700 | - |
| TOTAL | | 26,600 | 22,700 | 22,500 | 22,700 |

Human Resources

| SN | Position Titles | Funded | |
|--------------|----------------------------------------------------------------------|-----------|-----------|
| | | 2025/26 | 2026/27 |
| 1 | Ombudsperson for Children | 1 | 1 |
| 2 | Secretary, Ombudsperson for Children's Office | 1 | 1 |
| 3 | Senior Investigator (<i>New</i>) | - | - |
| 4 | Investigator | 5 | 5 |
| 5 | Financial Operations Officer/Senior Financial Operations Officer | 1 | 1 |
| 6 | Assistant Financial Operations Officer | 1 | 1 |
| 7 | Procurement and Supply Officer/Senior Procurement and Supply Officer | 1 | 1 |
| 8 | Office Management Executive | 1 | 1 |
| 9 | Office Management Assistant | 1 | 1 |
| 10 | Management Support Officer | 4 | 4 |
| 11 | Confidential Secretary | 1 | 1 |
| 12 | Word Processing Operator | 1 | 1 |
| 13 | Receptionist/Telephone Operator | 1 | 1 |
| 14 | Driver | 1 | 1 |
| 15 | Office Auxiliary/Senior Office Auxiliary | 2 | 2 |
| TOTAL | | 22 | 22 |